ALTATEC GmbH, CAMLOG Vertriebs GmbH • Maybachstraße 5 • D-71299 Wimsheim

Wimsheim, September 2025

URGENT MEDICAL DEVICE FIELD CORRECTION

Multi Unit Abutment K2268.4320 and K2268.4330

Dear Customer,

The purpose of this notification letter is to advise you, that ALTATEC GmbH is voluntarily performing a field correction of item reference numbers K2268.4320 and K2268.4330.
Some of the products have been mixed-up during packaging. The content does not match with the labelling. The gingival height is different than labelled.

If the product is used the gingival and emergence profile may not correlate. The product itself however is not compromised.

ALTATEC is executing a voluntary preventive recall to ensure that no prosthetic construction may be affected by this wrong labelled product.
We emphasize that there is no risk associated with any patient, user or others and there is also no serious injury report regarding this event present. The Recall is only done for the convenience of our customers and follows our quality and process assurance procedures.

Only REF: K2268.4320 with LOT number 0010161441 and REF: K2268.4330 with LOT: 0010161442 are affected. Any other product is explicit not involved.

Our LOT Tracking revealed that you have been identified as customer of the affected lot number, and we ask you to return the products to the manufacturer for exchange.

We regret any inconvenience that might have caused.

With best regards,
ALTATEC GmbH